

SelectSpace® Partitions Shipping Information

Depending on your order type, your product(s) will ship out within 1-2 business days for stock items (black and gray finish) and 1-2 weeks for the other standard colors. For custom orders, we will provide the ship date upon order confirmation. Order delivery generally takes 1-4 business days after production is completed, depending on location and carrier.

If you have a preferred Common Carrier or LTL company, contact us with the details and we will ship your order via that carrier on your account. If not, we will ship your order the best and most economical way using our discretion. If you have any special delivery requirements, notify us within 24 hours of placing the order so we can ensure the requirements are met. Notifications given after 24 hours of placing the order may not be fully accommodated.

Once items are packed for shipping, we can hold them (at your request) for no longer than 7 business days. If we have space available and we are required to hold for longer than 7 business days, you will be charged a storage fee. Please note that items with free shipping are NOT eligible for free return shipping without prior authorization from SelectSpace.

Common Carrier (FedEx, UPS, DHL, etc..) Information

A physical street address is required for all addresses except those being shipped to an APO or FPO, as we do not ship to P.O. boxes. Standard shipping rates for ground delivery apply to the 48 Contiguous United States only. Expedited shipping will incur additional charges based on delivery location and shipping speed. Shipments to Alaska, Hawaii, APO/FPO, and Puerto Rico may incur an additional charge. All other countries and U.S. Territories are considered International. International orders are shipped via FedEx International and additional charges will apply.

For additional information about shipping, delivery, or services provided, please contact the Common Carrier delivering your order.

LTL (Freight Truck) Carrier Information

A physical street address is required for all addresses, as we do not ship to P.O. boxes. Standard shipping rates for this type of delivery apply to

the 48 Contiguous United States only. Expedited shipping will incur additional charges based on delivery location and shipping speed. Shipments to Alaska, Hawaii, APO/FPO, and Puerto Rico may incur an additional charge. All other countries and U.S. Territories are considered International and additional charges may apply.

Products delivered using an LTL will arrive via a large truck from a contracted freight carrier. Freight delivery is standard when the size and/or weight of the product is too large to ship using Common Carriers. These deliveries require a recipient to be present during delivery and are made during normal business hours Monday through Friday between 8 a.m. and 5 p.m. The delivery agent will call in advance to schedule a delivery appointment, generally within a 4-hour window, or you can schedule your own appointment online with the carrier when tracking your shipment.

Standard LTL Deliveries are dock-to-dock or curbside deliveries. With Standard LTL Delivery you will be required to move the package off the truck yourself. You may need to arrange to have someone there to assist you. The freight carrier can be contracted to perform additional services or a Residential Delivery (with applicable fees) to assist you in removing the items from the truck and bringing them to your desired location if you do not have the ability to move your shipment yourself. Please notify us when placing the order if you need an additional service. Not all carriers and trucks are able to provide additional services, so it is essential to inform us before the carrier is selected. The access street must be at least 10 feet wide with an overhead clearance of at least 14 feet. If the street is smaller than this, additional handling charges may apply. Please notify the delivery agent when scheduling the appointment. Additional delivery services are NOT included in any Free Shipping offers unless otherwise specified.

For additional information about shipping, delivery, or services provided, please contact the LTL Carrier delivering your order.